

# **Instructions**

### STEP 1

## **Pre-Registration**

To join our pool you must complete this **pre-registration form**.

### IMPORTANT: If you already completed this step go to STEP 2.

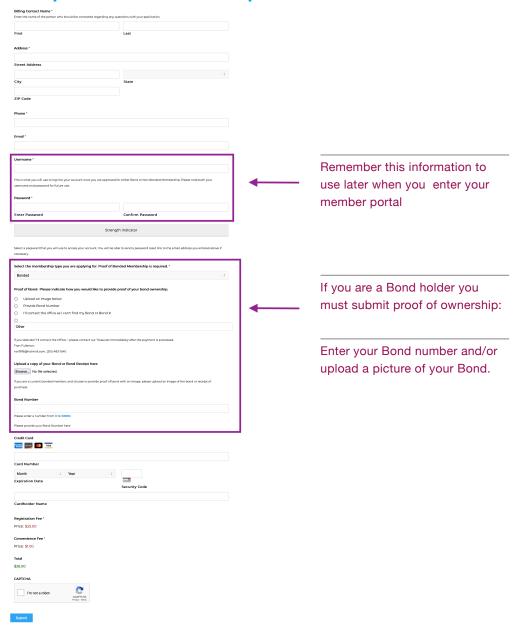
We require a \$25 pre-registration fee that will be credited to your account if your 2022 dues are paid in full by April 30th.

### IMPORTANT! Please read:

- 1. After registering, PSC staff will verify your account (this may take up to a week).
- 2. After your account is verified you will be notified by email. At this time you may log into your account and complete your membership dues payment.
- 3. To avoid delays on opening day, please take these actions in advance and contact the pool manager if you have any questions or problems.
- 4. Error message ("email already in use"): You may receive this message if you are/were on a waitlist at another pool in our area that email address is currently stored at the network level. If an attempt to use it is made to create an account at PSC, the system will reject the email address because it's already in the larger system. Please use a different email.
- 5. For questions about this registration form please email us here. We will try to respond as soon as possible.



# **Example of the form for Step 1**

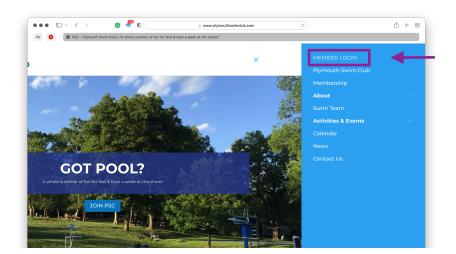




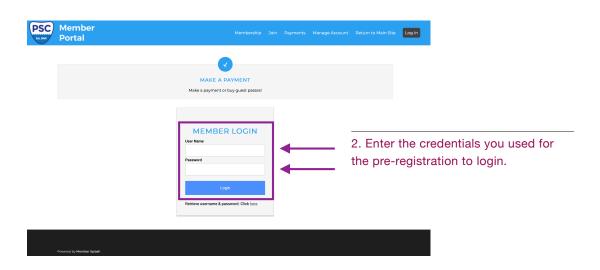
### **STEP 2:**

# Add members under your account

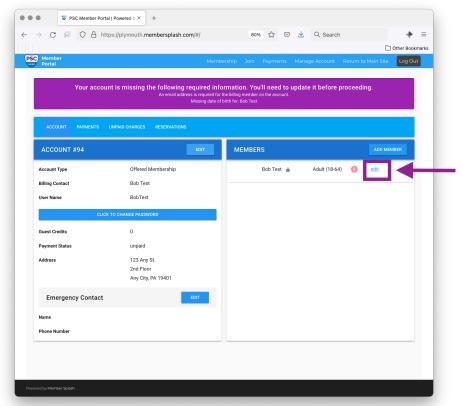
IMPORTANT: After you pre-registered you must add members to your account before you can purchase the memberships. If you already completed this step go to STEP 3.



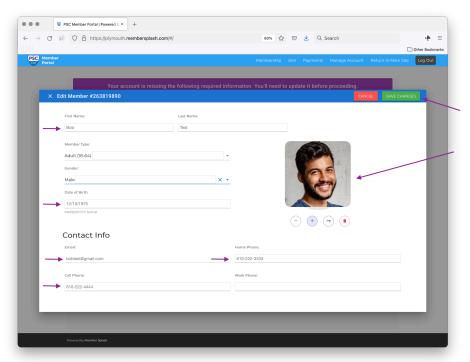
1. On <u>plymouthswimclub.com</u> go to the menu and click on MEMBER LOGIN





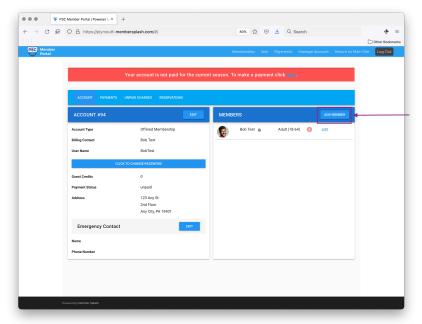


3. Once you are logged in you should see your account. Make sure to click on **edit** to verify and update your account.

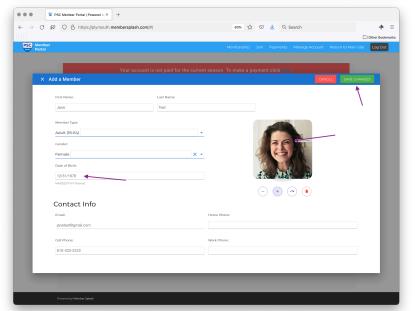


- 4. Enter all the missing information for the primary account holder. You must have a Date of Birth and Phone Number.
- 5. Add your picture from your computer. Make sure that all the pictures are clear and have a neutral background like the one showed here.
- 6. Verify and save the changes.

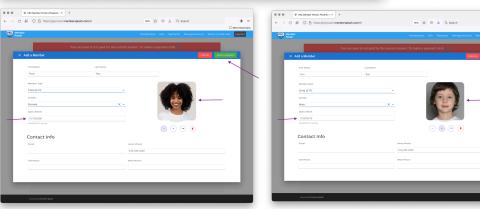




7. After all your account information is entered correctly, you can ADD MEMBERS to your account by clicking the button. You can repeat this for each of your family members.



- 8. For each member under your account you must enter all the information required. Don't forget date of birth and a picture.
- 9. Repeat for each family member as needed.

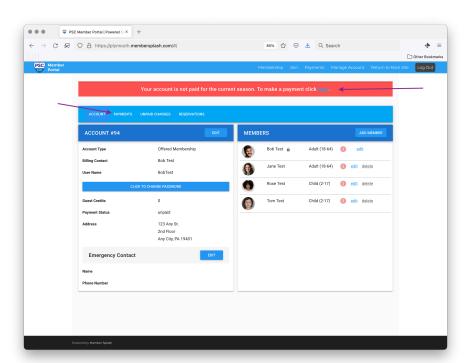




### **STEP 3:**

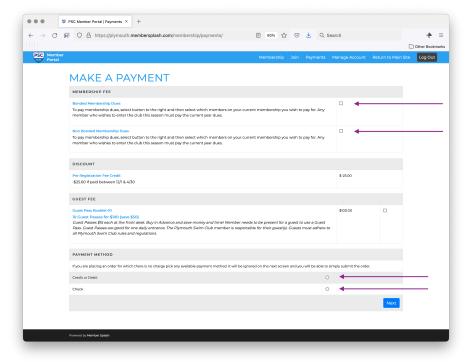
# Pay your membership dues

IMPORTANT: You can only complete this step if you have completed STEP 1 and STEP 2.



10. You can pay your membership by clicking either of the PAYMENTS links indicated here.

The red dollar sign (\$) next to the names indicates that the memberships are not yet paid.



11. You can select the type of membership fits best for you.

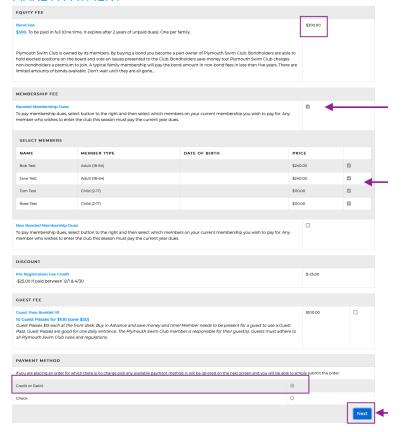
If you are not a Bond Holder you have the opportunity to become one. By selecting **Bond Membership Dues** you will be invoiced the discounted membership price and the \$300 bond fee.

You can select to pay by credit card online, or by mailing a check with the auto-generated receipt/invoice.

IMPORTANT: Due to bank processing time and mailing delays, credit card is the most efficient method of payment.



#### MAKE A PAYMENT



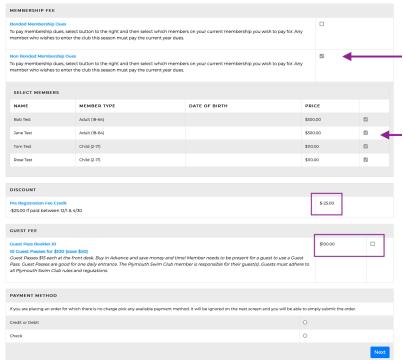
12. If you selected **Bonded**Membership Dues, the bond fee (\$300) will be automatically added to the account.

Make sure you check all the memberships you would like to pay.

You can add Guest passes and the discount will be applied if paying before 4/30.

Select your payment method. IMPORTANT: Due to bank processing time and mailing delays, credit card is the most efficient method of payment.

### MAKE A PAYMENT



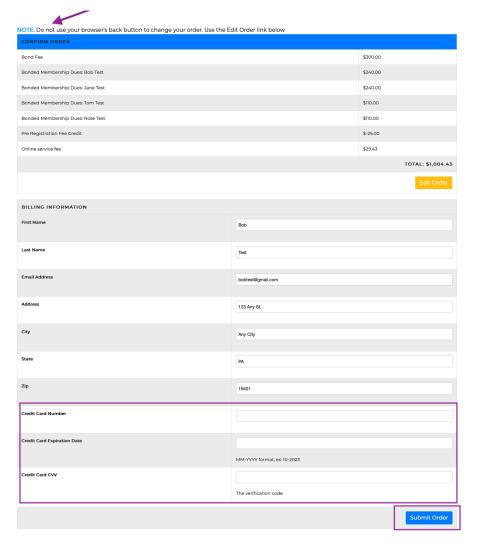
13. If you selected **Non Bonded Membership Dues,** make sure you check all the memberships you would like to pay.

You can add Guest passes and the discount will be applied if paying before 4/30.

Select your payment method.

IMPORTANT: Due to bank processing time and mailing delays, credit card is the most efficient method of payment.

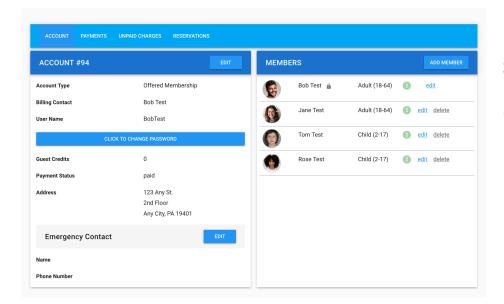




14. If you selected **credit card** as payment method you will see this screen.

Make sure all your billing information is correct before submitting the order.

NOTE: **Do not use the back button** to change the order. **Use the EDIT ORDER** yellow button if you need to make any changes to your order.



The green dollar sign (\$) next to the names indicates that the memberships are paid.





PSC Member Portal Invoice # 21 01-03-2022 Member Name Email Acct # Non Bonded Membership Dues: Bob Test \$300.00 Non Bonded Membership Dues: Jane Test \$300.00 Non Bonded Membership Dues: Tom Test \$110.00 Non Bonded Membership Dues: Rose Test \$110.00 \$-25.00 Pre Registration Fee Credit Total: \$795.00 Make Checks Payable to: Plymouth Swim Club Mail to: PO Box 158 Plymouth Meeting, PA 19462

14. After submitting the order, if you selected Check as your payment method you will see this screen.

You must download and print the invoice/receipt and mail it with your check reflecting the total.

The invoice will be similar to this one.

Make checks payable to Plymouth Swim Club and mail to the address indicated at the bottom of the invoice.

IMPORTANT: Please be aware that due to bank processing time and mail delivery there may be a delay in activating your membership.

ACCOUNT #94 MEMBERS Account Type Offered Membership Bob Test 👜 Adult (18-64) Billing Contact Bob Test Jane Test Adult (18-64) S edit delete BobTest User Name Child (2-17) Sedit delete Guest Credits Child (2-17) Sedit delete pendina 123 Any St. Any City, PA 19401 **Emergency Contact** 

Until the check is received and cleared your account will be in pending mode and you will not be able to enter the club.

The yellow dollar sign (\$) next to the names indicates that the memberships are pending until the check has cleared.

